# Before you travel

POCKET ARRIVAL GUIDE / SAVE ALL FOUR PAGES

For visitors and new arrivals. Save all four pages offline and fill in the emergency card before you leave.

## CHECK YOUR ROUTE INTO MOROCCO

- ☐ Check passport validity, visa or travel-authorisation requirements for **your nationality and passport**. Use Acces Maroc or the Moroccan consulate responsible for where you live.
- ☐ Confirm the permitted stay and any transit rules. Do not assume everyone gets 90 days or that visitor entry permits work. Carry any visa approval and onward-travel details required for your case.

## PACK THE DOCUMENTS YOU MAY NEED

- ☐ Keep your passport, booking and host address accessible. Save secure copies separately; a copy does not replace an original travel document.
- ☐ Check insurance for medical treatment, evacuation, existing conditions and planned activities. Save its 24-hour assistance number. Bring medicines in original packaging with prescriptions; check restrictions before travel.

## MAKE YOUR PHONE USEFUL OFFLINE

- ☐ Download maps, tickets and the final route to your door. Save your host's phone number and agreed meeting point. Check late-arrival arrangements and where a vehicle can stop.
- ☐ Check roaming costs or plan a local SIM/eSIM. Confirm your phone is unlocked and compatible. Keep a charger or power bank in your day bag.

## SAVE THESE BEFORE DEPARTURE

Host, insurer, card issuer and your embassy. Tell someone your itinerary; fill in page 4.

MoroccoMag entry checker / Food allergies and dietary needs

# Your first 24 hours

LAND / CONNECT / REACH YOUR DOOR

## 1 / LEAVE THE AIRPORT WITH A PLAN

Use the official taxi rank, a booked transfer or the airport's listed public transport. Check the fare and destination before leaving. Rail and bus options vary by airport; check official transport overview.

Ask whether a taxi uses a meter or fixed fare. Agree any non-metered total first, including luggage and drop-off. Note the vehicle details.

## 2 / GET CONNECTED

Buy a local SIM at an operator's official shop or counter; bring your passport. Confirm data, expiry, calls and activation. eSIMs need compatible phones; travel eSIMs may be data-only.

Test maps and message your host on Wi-Fi. Keep access to bank verification codes; check your home SIM's roaming settings.

## 3 / SORT CASH AND CHECK-IN

Use **Moroccan dirhams (MAD)**. Keep small cash; check card acceptance before ordering. Read ATM fees and keep exchange receipts.

Compare fees if offered home-currency conversion. Choosing MAD avoids that merchant conversion; bank fees may still apply. Keep a backup card separately.

## BEFORE YOU UNPACK

- ☐ Confirm you are at the right address; agree check-in, key access and the total accommodation charge.
- ☐ Save the host's after-hours number. Ask about drinking water, the nearest pharmacy and your route back after dark.
- ☐ Charge your phone, put tomorrow's ticket offline and tell your contact you have arrived.

Travel without a car / First 30 days in Morocco

# Everyday Morocco

SMALL HABITS / USEFUL WORDS

## PAY, MOVE AND ASK CLEARLY

Agree the price and what is included. For shared taxis, check whether fares are per person or per vehicle. Check your ticket: station, departure and luggage rules.

Ask before photographing people or entering religious sites; follow dress rules. Greet people, decline unwanted offers politely and keep belongings close in busy places.

## 12 USEFUL DARIJA PHRASES

Simple Latin spellings, not exact phonetics. Pronunciation varies. Point to the English meaning if needed.

| | |
|---|---|
| **S-salam 'alaykoum** | Hello / peace be upon you |
| **Wa 'alaykoum s-salam** | Greeting in reply |
| **'Afak** | Please (to one person) |
| **Shoukran** | Thank you |
| **La shoukran** | No, thank you |
| **Bshhal?** | How much? |
| **Ma fhemtsh** | I don't understand |
| **B-shwiya 'afak** | Slowly, please |
| **Fin bit l-ma?** | Where is the toilet? |
| **Bghit nemshi l...** | I want to go to... |
| **Mashi moushkil** | No problem |
| **Bslama** | Goodbye |

## WHEN A SMALL THING GOES WRONG

**Lost in the lanes?** Stop somewhere staffed, show your saved address and call your host. **Card declined?** Try your backup; use the bank's official support channel. Never share a PIN or verification code.

More useful words: MoroccoMag phrasebook.

# Help and emergencies

SAVE THE NUMBERS / FILL IN YOUR CONTACTS

## CALL LOCAL HELP FIRST

**150** Ambulance and fire

**190** Police

**177** Gendarmerie

Give your location, a landmark and what happened. Ask someone nearby to help if needed. These short codes are for calls within Morocco; check your SIM supports local calls.

## MEDICAL HELP AND MISSING DOCUMENTS

Call 150 for urgent medical help. After an animal bite or scratch, seek medical care promptly. Ask a pharmacist about non-urgent care or an on-duty pharmacy. Contact your insurer if referred; keep reports and receipts.

Lost passport? Contact local police and your embassy about reporting and replacement; check onward travel with the airline. Freeze lost bank cards through your issuer.

Use your government's official website to find the mission for **your nationality**, possibly based abroad. Save its emergency line. Call local services first in an emergency.

## YOUR EMERGENCY CONTACT CARD

Type in a compatible PDF reader, or print and write. Store securely; omit passport and bank numbers.

**Your name**

**Host / address / phone**

**Home contact / phone**

**Insurer / assistance phone**

**Embassy / emergency line**

More help: MoroccoMag emergency guide.